# Flip Chart Survey: analysis of results

Data collected in March/ April 2014 at 15 locations across Hillman Library





## Distribution of responses by location

(N=484)

		Please		
Location	Code	change	We like it	Total
NW corner(compact shelves)	Ground Level 1	20	0	20
Cup & Chaucer area	Ground Level 2	19	1	20
Service Desk	Ground Level 3	60	10	70
Instruction area	Ground Level 4	10	2	12
SW corner(near G7)	Ground Level 5	34	2	36
Entrance	1 <sup>St</sup> Level 1	30	1	31
Outside computer lab area	1 <sup>St</sup> Level 2	75	1	76
Back wall(Lozano/Irving)	1 <sup>St</sup> Level 3	2	0	2
Buhl/Afro-Am area	1 <sup>St</sup> Level 4	3	1	4
Technology rooms	2 <sup>Nd</sup> Level 1	35	2	37
SW corner(reading space)	2 <sup>Nd</sup> Level 2	32	2	34
Group study rooms	3 <sup>Rd</sup> Level 1	59	4	63
PhD room	4 <sup>Th</sup> Level 1	33	7	40
SW corner(reading space)	4 <sup>Th</sup> Level 2	31	7	38

# Please change keywords - big picture



# Please change keywords-zoomed in

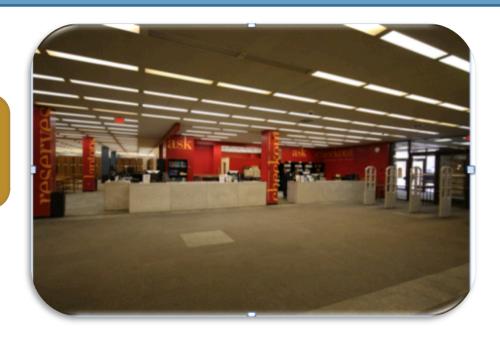


## **Ground Level 3: Service Desk Area**

#### **Renting school** supplies

The ground floor should be café and study rooms all other floors should be quiet (1st floor can be talking)

A GYM **SHOWER**  have an ATM on ground floor



Sleeping pods, like

**Poor Lighting** 

More whiteboard

Smells bad on the ground floor

at the Hunt Library

Nap

area

Self service printers on every floor

Build a 5th floor-study spaces runs out quickly when you have 18,000 undergrads

## 1<sup>St</sup> Level 2: Outside Computer Lab Area

Display Art from
Pitt People
(students,
faculty, staff

Opennes S More couches

Get new Art Work

Wifi, it's kind of ridiculous at this point



Tables with outlets for middle tables

Repair Statue

(turn it on, so we can see what it does)

free food

Scanners for when the on G is occupied

More outlets (and more and more...)

More power outlets

(check out how Carnegie Library has them on the lip of the table)

A door next to Lawrence (building) so you don't have to walk around the only entrance

## 3<sup>Rd</sup> Level 1: Group study rooms

sound proofing (group study rooms)

#### more outlets under study tables

more windows would be nice

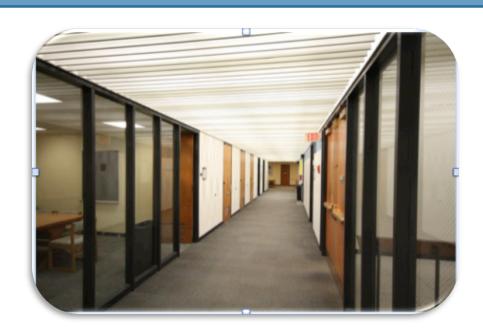
> outlets at every table like 2nd floor

> > bathrooms (more, more supplies)

More AV hookups (i.e. mac connections) how about more (table) lights?

> Turn on the **heat**. It's freezing





More Cleaning, bc of heavy use (group study

Also a couple more comfy chairs to read, would not go unused

# 4<sup>Th</sup> Level 1: PhD Room

A whiteboard would be great

too cold

This space is very helpful. I like the quiet space and that I can look up my things. I like that you can see most of this space from the outside so you're not working in a fishbowl. Thanks

Dissertation writing room for undergrad thesis writing

have more hours on Fridays

extra seating

more scanners love this space

better wifi



quiet, clean, cozy, and nice

Let us in the quiet PHD room

(never anyone in there)

#### Change the use for this room

(open to undergrads, open a mobile computing lab)

I am always in there (referring to PHD room) It would be nice to have another printer inside the Diss Writing Room

I wish the carrels (each carrel) were more isolating



## 4TH2: SW corner (reading space)

More whiteboards

more outlets, in middle

Wifi connection :-(

#### **More tables**

could there be standing desks/ work areas anywhere in the library?

I think it is COIC, please turn the heat up

The fourth floor needs regular cleaning

we need more places like this for both grads and undergrads

broken lights

More rooms like this

more outlets, many more

more printers on 3rd and 4th floor

More rooms like this

make the library be open 24/7, it is safe, able to study more during finals week



## 2ND1: Technology Room

Need more outlets

more chargers

Wifi

MORE DOORS

It's cold in here

More macs

More printers

soundproofing (it can get loud)

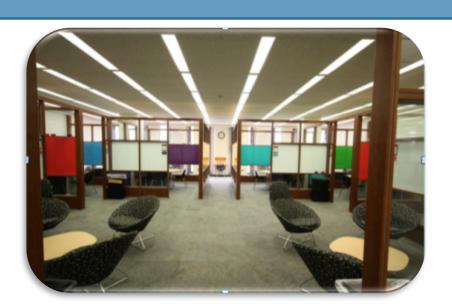
No one uses the Confucius studies room on 2nd floor; it should be converted to a study group room rather than being just used for display The staircase that only goes to the second floor...could be more study space or we could have more group study rooms

2 people can get the same time slot on mobile devices (double booking)

More doors
(could mean more exits)

more printers

Iphone 5 charge at the charging



## 2<sup>nd</sup> Floor Green Chairs

No one sits on the green, ugly, circular couches, they're not conducive to studying

no green chairs



Put more study desks in the center instead of the green chairs



### We like it

spacious and COOL paint scheme

Like the letter on the pillars

Not many people at night

Large sharable tables that you ask for our opinions

friendly staff

4th floor has best wifi

The smiling face at the lending

I like the guard very much, who is smiling is very warm. He often walks around. Thanks for his work for us.

I love the 24/7 hours. **Best Library** ever!!!

The nice people

The art is pretty